



SHELTERED HOUSING AT CROYDON CHURCHES HOUSING ASSOCIATION

CCHA housing comprises mostly of one bedroom flats in reasonably small schemes of about 30-40 units. We have a very small number of one bedroom bungalows and two bedroom flats and approximately 8 disabled flats.

All but one of our schemes has communal lounges and laundries and all have communal gardens.

Sheltered housing should not be used as a facilitator for normal housing. It is a specialist area having peculiar characteristics that require differing needs to supported and general needs housing. Tenants can expect a high standard of support in the form of a non-residential Sheltered Housing Officer team that will make daily weekday visits to tenants. An emergency alarm system linked to a Central Control will have details (provided by the tenant through the Sheltered Housing Officer) of the tenant, their medical condition and next of kin contact. Central Control can be contacted for emergencies 24 hours a day, 365 days using the pull cords in tenants' flats.

It must be stressed that Sheltered Housing Officers do not carry out the old role of a Warden or 'good neighbour' and are not there to provide physical personal care or carry out shopping requirements for tenants.

The Sheltered Housing Officer will liaise, where necessary, with external agencies to ensure that tenants are able to live independently for as long as possible within sheltered housing.

The role of the Sheltered Housing Officer is progressively moving to one of a holistic approach, encompassing estate management of one or more schemes on a daily basis. The Sheltered Housing Officer is trained to deal with rent enquiries, benefit applications, support planning for tenants, and agency referrals. The Sheltered Housing Officer has an extensive knowledge of tenant needs and requirements and is the first point of contact for the tenant in dealing with all scheme and tenant issues such as repairs, maintenance and liaison with Social Services, hospitals and surgeries.

CRITERIA

- ❖ Be aged 60 or more, registered disabled, or be in receipt of Disability Living Allowance.
- ❖ Have a permanent right of residence in the UK.
- ❖ Be capable of own basic personal care and independent living, with limited or no assistance.
- ❖ Have a need for sheltered housing requiring the support of a Sheltered Housing Officer and emergency alarm system.



**CROYDON
CHURCHES
HOUSING
ASSOCIATION**

**SHELTERED
HOUSING
APPLICATION
FORM**

FULL NAME ___ Mr _____
DOB ____/____/____

FULL NAME _____
DOB ____/____/____

PRESENT ADDRESS

POSTCODE _____

How long have you lived at this address _____

Present accommodation

delete where applicable

Studio flat	yes	no
Living room	yes	no
Kitchen	yes	no
Bathroom	yes	no

Number of bedrooms indicate number in the box

Are any facilities shared with another person? yes no

Floor level

Basement Ground 1st 2nd other

Access to or use of a garden yes no

Do you have any domestic pets yes no

Do you own or part-own your home yes no

If yes what is the present value of your home £

Do you have an outstanding mortgage on your property, if so how much ...£

Is your property currently on the market for sale yes no

Current monthly rent £

If you don't own your home who is your Landlord.
(Please give the address below).

Housing Association

.....
.....

Council

.....
.....

Private Landlord.

.....
.....

TELEPHONE NO. _____

If you do not have a telephone or would prefer we contact someone else on your behalf,
please give the name and number of a friend, family member or someone else we may
ring.

CONTACT NAME & NUMBER _____

Relation to you _____

WHY IS THIS APPLICATION FOR SHELTERED HOUSING BEING MADE?

reason for
leaving

NAME OF G.P. _____

ADDRESS _____

TELEPHONE NO. _____

PLEASE GIVE DETAILS OF ANY HEALTH OR MOBILITY PROBLEMS

ANY CURRENT TREATMENT OR MEDICATION

DATE OF LAST HOSPITAL ADMISSION

REASON FOR ADMISSION

PLEASE STATE IF YOU CURRENTLY RECEIVE ANY OF THE FOLLOWING SERVICES, AND HOW OFTEN?

HOME CARE

COMMUNITY NURSE

MEALS ON WHEELS

Are you able to use a bath yes/no?

Have you been assessed by your local Social Services Department for adaptations to your current home such as shower, raised furniture, raised toilet seat, grab rails etc?

Yes/no

If yes give details

ANY OTHER
INFORMATION _____

APPLICANT

I hereby give permission for C.C.H.A. staff to request and exchange information and details relevant to my application for Sheltered Housing.

Signed _____ Date ____ / ____ / ____

Printed Name _____

REFERRED BY

Referees Name (please print) _____

Position _____

Address _____

Telephone No. _____

When completed, please return to:

**Isobel Walker
Croydon Churches Housing Association
6th Floor
Norfolk House
Wellesley Road
Croydon
CR0 1LH**

OFFICE USE ONLY

DATE RECEIVED ____/____/____ MEDICAL/SOCIAL REPORTS RECEIVED YES/NO
(if appropriate)

APPLICANT ACCEPTED FOR INTERVIEW YES/NO (Reason for decision)_____

APPLICANT CONTACTED ____/____/____

INTERVIEW DATE ____/____/____



Equal Opportunities Monitoring

The Association needs to keep records of all applicants for housing to ensure that everyone is treated fairly regardless of their race, colour, ethnic or national origin, gender or disability.

Please complete the section below by ticking one box in each column, which you feel best describes your view of yourself.

IMPORTANT
The information given will not affect the way your application is dealt with.

Please tick this box if you'd prefer not to answer any of these questions

Are you; **Male** **Female**

Do you consider yourself to have a disability? **Yes** **No**

What do you consider your ethnic origin to be?
Please complete both parts.

Part One	<input type="checkbox"/> One only	Part Two	<input type="checkbox"/> One only
African	<input type="checkbox"/>	Black	<input type="checkbox"/>
Asian	<input type="checkbox"/>	White	<input type="checkbox"/>
British/European	<input type="checkbox"/>	Other	<input type="checkbox"/>
Caribbean	<input type="checkbox"/>	Mixed	<input type="checkbox"/>
Irish	<input type="checkbox"/>		
S.E. Asian	<input type="checkbox"/>		
Other	<input type="checkbox"/>		
Combination of above	<input type="checkbox"/>		

Do you require a ground floor flat yes no

State reasons.....
.....

List of Sheltered Housing Schemes

**Please tick your
Preference**

Bennett Court	55c Beulah Rd., Thornton Heath	<input type="checkbox"/>
Bolton Court	2a Churchill Rd., South Croydon	<input type="checkbox"/>
Connell House	21-23a Elgin Rd., Wallington	<input type="checkbox"/>
Distin Court	1 Collingwood Rd., Sutton	<input type="checkbox"/>
Ford Close	193a Bensham Lane, Thornton Heath	<input type="checkbox"/>
Grace Court	138 Brighton Rd., Sutton	<input type="checkbox"/>
Hepworth Court	33 Barrington Rd., Sutton	<input type="checkbox"/>
Knight House	2-4 Lynwood Drive, Worcester Park	<input type="checkbox"/>
Roman Way	Waddon Rd., Croydon	<input type="checkbox"/>
Speakers Court	St. James Rd., Croydon	<input type="checkbox"/>
Trinity Court	1 Willow Wood Crescent, South Norwood	<input type="checkbox"/>

**All schemes are linked 24 hours a day, 365 days a year
to an Emergency Control Centre**